

## BOOKING T&C's AND CANCELLATION POLICY

When accepting bookings online or over the telephone, we will ask for your credit or debit card details to secure the reservation, your details are encrypted and stored securely in line with PCI DSS via Payment provider Stripe and we have no access to view your card details.

Once you have added and verified your credit or debit card details, your booking will be confirmed and you will be sent confirmation which will also contain the cancellation terms and policy as detailed below.

All cancellations and/or alterations require a minimum of 24 hours' notice by [email hello@appletonsrestaurant.com](mailto:hello@appletonsrestaurant.com) or telephone 01872228738. Any calls made during hours of closure we will accept voice mail messages left as your attempt to contact and give notice.

Should a table be cancelled or number of diners reduced with less than 24hrs notice, a charge of £25 will be taken from the card used to secure the booking, per cancelled guest.this includes "no shows", always at managers discretion \*

If you are more than 15 mins late for your booking, we reserve the right to give your table away.

\*We will always attempt to resell your cancelled table and if we are able to do so the cancellation fee will not apply.

By clicking 'book a table' you are agreeing to our terms and conditions.